



Merchant Application Form & Consent to Binding Merchant Agreement

A. FACILITIES REQUIRED

<input type="checkbox"/> E-commerce / Payment link	Packages: <input type="checkbox"/> Basic <input type="checkbox"/> Start Up <input type="checkbox"/> Premium <input type="checkbox"/> SME Lite <input type="checkbox"/> SME Pro Payment Methods: <input type="checkbox"/> Visa/MasterCard (Credit/Debit Card) <input type="checkbox"/> Union Pay <input type="checkbox"/> E-wallets <input type="checkbox"/> FPX
<input type="checkbox"/> Terminal: <input type="checkbox"/> ME30S <input type="checkbox"/> ME51	<input type="checkbox"/> Visa/MasterCard (Credit/Debit Card) <input type="checkbox"/> Union Pay <input type="checkbox"/> E-wallets
<input type="checkbox"/> Tap to Phone	<input type="checkbox"/> Visa/MasterCard (Credit/Debit Card)
<input type="checkbox"/> E-Wallets (Business App)	<input type="checkbox"/> Boost <input type="checkbox"/> Gkash eWallet <input type="checkbox"/> GrabPay <input type="checkbox"/> MAE by Maybank2U <input type="checkbox"/> Touch n Go <input type="checkbox"/> WeChat Pay <input type="checkbox"/> AliPay <input type="checkbox"/> ShopeePay

B. MERCHANT INFORMATION

Company Registered Name			
Company Registration Number			
Trading Name / Company's Doing Business As (DBA)			
Trading Address	City	State	
	Post Code	Country	
Contact No.			
Email Address			
Type of Business	<input type="checkbox"/> Sole Proprietor <input type="checkbox"/> Petty Trader <input type="checkbox"/> Partnership <input type="checkbox"/> Sendirian Berhad (Sdn. Bhd.) <input type="checkbox"/> Berhad (Bhd.) <input type="checkbox"/> Non-Profit <input type="checkbox"/> Others: _____		
Nature of Business			
Website / URL Address			
Price Range of Products & Services	<input type="checkbox"/> Below RM50 <input type="checkbox"/> RM51-RM100 <input type="checkbox"/> RM101-RM500 <input type="checkbox"/> RM501-RM1,000 <input type="checkbox"/> RM1,001-RM3,000 <input type="checkbox"/> RM3,001-RM5,000 <input type="checkbox"/> RM5,001- RM10,000 <input type="checkbox"/> Above RM10,000		
Average Monthly Sales Vol (RM)		Business Hours	From _____ To _____

C. AUTHORIZED CONTACT PERSON

Name	
NRIC No. / Passport No.	
Position	

D. BANK ACCOUNT INFORMATION

Bank Name		
Account Name	Account No	

E. WEBSITE COMPLIANCE REQUIREMENTS (IF APPLICABLE)

E-commerce merchant must fulfill MasterCard/Visa website requirements (must be completed by merchant)		Merchant Acknowledgement
Website Content	Reflects the merchant licensed business activity , the website URL must be the one provided in the application, and no other website can be used, must not contain nor show prohibited products or services.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Product Description	The actual products or services must match that which was described on the website.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Pricing & Currency	Clear pricing on your website for the products or services on offer, must show all prices including tax, shipping and handling fees where applicable and transaction currency clearly displayed.	<input type="checkbox"/> Yes <input type="checkbox"/> No

Shipping	Clear and comprehensive shipping policy – provide process of shipping the goods conditions, Delivery fees or Free Delivery, Delivery time to local/International.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Billing	Clear description of billing and name of the billing service provider to appear on consumer bank's statement, transaction receipt after completing the purchase with customer name, billing address, contact number, email address and clear total cost involved shipping, handling fee and tax.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Refund Policy	Display clear refund policy on your website before a consumer makes a payment to inform consumers of their rights and responsibilities and If No Refund Policy , must communicate very clearly to consumers before the purchase decision is made, to prevent misunderstanding or dispute.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Cancellation Policy	Mention the expected time span for reporting the goods or services order to be cancelled/replaced and the related conditions, the conditions under which cancellation & replacement will be allowed. If No Cancellation Policy , must communicate very clearly to consumers before the purchase decision is made, to prevent misunderstanding or dispute.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Terms & Conditions	Must mention information on consumer must retain copy of transaction records and merchant Terms & Conditions or policies, consumer responsibility of maintain the confidentiality of his/her account as well as export and/or legal restrictions.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Privacy Agreement	Clear posting of the Privacy policy and must also disclose what information is collected, how it is tracked and with whom it is shared.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Customer Service	Display "Contact Us" or "Email Inquiry" and policy to acknowledge and response to consumer inquiry or complaint.	<input type="checkbox"/> Yes <input type="checkbox"/> No
URL	Your web address (domain name) must be registered in your company name, allows consumer to see who exactly owns the website and to prevent fraudulent website, the contact information for the Web hosting service must also be displayed.	<input type="checkbox"/> Yes <input type="checkbox"/> No

F. POLITICALLY EXPOSED PERSON (PEP)

Details of Local/Foreign Politically Exposed Person (PEP)* or Relative & Close Associates of PEP (RCA) (if any):

No.	Name	Title / Position	Relationship	Type of PEP
1				<input type="checkbox"/> Local <input type="checkbox"/> Foreign
2				<input type="checkbox"/> Local <input type="checkbox"/> Foreign
3				<input type="checkbox"/> Local <input type="checkbox"/> Foreign

**You are a Politically Exposed Person if you are entrusted to carry out prominent public functions, including amongst others (i) Head of State, (ii) Minister, (iii) Member of Parliament or provincial or state legislature (iv) President of a political party, (v) High level government functionary (e.g. member of the judicial or executive branches of government, including the armed forces), (vi) Ambassador, (vii) Director of a nationally important public enterprise, (viii) High ranking official of an international or supranational organization.*

Connected Parties (Please tick ☒ ONE only):

- ☐ I/We hereby confirm that NONE of our directors, managers, controlling shareholders (whether directly or indirectly interested) are PEP or associated to PEP.
- ☐ I/We declare that the above table show the directors, managers, controlling shareholder (whether directly or indirectly interested) are PEP or related to PEP.

G. DECLARATION ON FOREIGN ACCOUNT TAX COMPLIANCE ACT (FATCA) (INDIVIDUAL)

I/We hereby confirm the information provided and declarations below are true, accurate and complete.

Subject to the applicable local laws, I/We hereby give my/our consent to the Gkash to share my/our information with domestic or overseas governmental, supervisory or regulatory authorities where necessary to establish my/our tax liability in any relevant jurisdiction's requirements.

I/we also agree to co-operate with Gkash to obtain additional documents and/or forms, which I/We will sign, if I/we am/are subjected to the relevant jurisdiction's requirements.

Where required by domestic or overseas governmental, supervisory or regulatory authorities, I/we understand and agree that Gkash may withhold, and pay out, from any of my/our account(s) such amounts as may be required according to applicable laws, regulations, directives, guidelines and/or agreements with and/or from domestic or overseas governmental, supervisory or regulatory authorities.

I/We also agree and undertake to notify Gkash (within 30 Calendar days), or provide the information if requested by Gkash, if there is a change in any information which I/we have provided to Gkash.

Please Check ☒ Yes or No for each of the following questions:

Are you a U.S. Citizen or a Citizen of a U.S. Territory?

☐ Yes ☐ No

Do you hold a U.S. Permanent Resident Card (Green Card)?

☐ Yes ☐ No

Are you a U.S. Resident?

☐ Yes ☐ No

United State Tax ID: _____

Country of Birth: _____

H. DECLARATION AND ACCEPTANCE

I/We hereby declare that all information furnished herein is true, accurate and complete to my knowledge. I/We further acknowledge and confirm that I/We have carefully read, understand and agree to be bound by the Merchant Agreement attached herein as a link in this Form accessible at <https://www.gkash.my/files/merchant-agreement-welcome-address.pdf> By the signature below, I/We hereby irrevocably and unconditionally agree to observe, fulfill and comply with the provisions of the Gkash Sdn Bhd's Merchant Agreement.

Gkash may conduct credit/trade check, CCRIS and DCHEQS checks on me/us and where applicable, our directors, shareholders, and guarantors, with CTOS at any time for as long as I/we have a trade relationship with you or where any dues remain unpaid and outstanding with you, for any one or more of the following purposes: opening of account, debt recovery, credit/account review, credit/account monitoring, credit/account evaluation, legal documentation consequent to a contract or facility granted by Gkash.

I/We hereby have voluntarily provided my/our personal data to Gkash and all the personal data and information provided in this application are true, correct, accurate and complete. I/We undertake to notify Gkash immediately if there is any change to personal data or information

I/We have established and maintain effective safeguards and controls over data security and data privacy to ensure that; personal data and information relating to the account and cardholder information are kept in strict confidence and in compliance with the laws on protection of personal data under the Personal Data Protection Act

I/We declare and agree that; any data or information (including personal data) relating to or arising from or in connection with my/our application hereunder and information pertaining to otherwise on this application maybe held used and disclosed by Gkash for the purpose connected to this application and Gkash is also not liable for any brand infringement.

I/We and our employees and agents (where applicable) will comply with the data protection laws under the PDPA and my firm/our company will indemnify Gkash for any breaches of the PDPA by my firm /our company. I/We acknowledge Gkash's reliance on this declaration and warranty in processing and approving my/our application.

SIGNATURE & COMPANY STAMP

NAME:

DESIGNATION:

NRIC:

DATE: